



## NEW PATIENT PACKET

\*\*\*If multiple children have differing parents, insurance or addresses please complete a separate form for each.

### Child #1:

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_  
DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Sex: M F \_\_\_\_\_ Mobile # (>14yr) \_\_\_\_\_  
Languages spoken: \_\_\_\_\_ Ethnicity: Hispanic Non-Hispanic Other  
Race: \_\_\_\_\_ Primary Physician: \_\_\_\_\_

### Child #2:

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_  
DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Sex: M F \_\_\_\_\_ Mobile # (>14yr) \_\_\_\_\_  
Languages spoken: \_\_\_\_\_ Ethnicity: Hispanic Non-Hispanic Other  
Race: \_\_\_\_\_ Primary Physician: \_\_\_\_\_

### Child #3:

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_  
DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Sex: M F \_\_\_\_\_ Mobile # (>14yr) \_\_\_\_\_  
Languages spoken: \_\_\_\_\_ Ethnicity: Hispanic Non-Hispanic Other  
Race: \_\_\_\_\_ Primary Physician: \_\_\_\_\_

### Child #4:

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_  
DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Sex: M F \_\_\_\_\_ Mobile # (>14yr) \_\_\_\_\_  
Languages spoken: \_\_\_\_\_ Ethnicity: Hispanic Non-Hispanic Other  
Race: \_\_\_\_\_ Primary Physician: \_\_\_\_\_

### Guardian #1 information:

First and Last Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Sex: M F U  
SS# \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Phone#: \_\_\_\_\_ Relation: \_\_\_\_\_  
Email: \_\_\_\_\_ Appointment reminders: Email Text None  
Address: \_\_\_\_\_

**Resides With?** Yes No

**Custody:** Joint Exclusive None Other:

If exclusive or None please provide court orders\*

### Guardian #2 information: (If applicable)

First and Last Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Sex: M F U  
SS# \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Phone#: \_\_\_\_\_ Relation: \_\_\_\_\_  
Email: \_\_\_\_\_ Appointment reminders: Email Text None  
Address: \_\_\_\_\_

**Resides With?** Yes No

**Custody:** Joint Exclusive None Other:

If exclusive or None please provide court orders\*

Are parents: Married Single Divorced Separated Widowed

Other/additional information: \_\_\_\_\_

Living arrangements: Both Parents Father Mother Parent and Step Parent

Other/additional information: \_\_\_\_\_

**Preferred Pharmacy name and location:** \_\_\_\_\_

**CONSENT FOR EXAMINATION, MEDICAL TREATMENT AND CONDITIONS OF EXAMINATION**

I hereby authorize the following people to bring my child(ren) to appointments without a parent or guardian present. I authorize them to consent to all examinations, tests, procedures, and treatments deemed necessary by the provider. The providers may discuss diagnosis or treatments with the authorized person(s) listed below. I realize that the practice of medicine is not an exact science, and I acknowledge that no guarantees have been made to me as to the result of treatments or examination in this pediatric practice.

<b>Full Name</b>	<b>Relationship to Patient</b>	<b>Phone Number</b>

<b>Emergency Contact</b>	<b>Relationship to Patient</b>	<b>Phone Number</b>

**INFORMATION CONCERNING FILING A CLAIM WITH YOUR INSURANCE COMPANY**

If we participate with your primary insurance, Ocean Pediatrics. will gladly file a claim for you. We will allow your insurance company up to 45 days from the date of service to pay the claim. If your company fails to fully compensate Ocean Pediatrics within this period, any unpaid balance becomes your sole responsibility.

**AUTHORIZATION TO FILE INSURANCE CLAIMS AND RELEASE MEDICAL INFORMATION**

- I authorize Ocean Pediatrics to file insurance claims for services and supplies provided to my child(ren).
- I authorize Ocean Pediatrics to release my child(ren)'s medical and billing information to referring or consulting physicians and to the patient’s insurance company. This information may be transmitted electronically.
- I authorize that all third-party benefits payable to me be paid directly to Ocean Pediatrics.
- I assign to Ocean Pediatrics all payments for medical services and supplies provided to my dependent child(ren). I understand that I am financially responsible to Ocean Pediatrics for the above-named patient(s).

**AGREEMENT TO POINT OF SERVICE CO-PAYMENTS, DEDUCTIBLES, NON-COVERED OR NON-PAID SERVICES, AND GUARANTEE OF PAYMENT**

- I understand that Ocean Pediatrics cannot bill for co-payments. Any payments or payments for non-covered services are due at the time of medical services being provided. I acknowledge that the above information is correct and that I am responsible for the balance on my account for any services not covered or not paid for by my insurance plan.
- I understand that if my insurance plan has a deductible amount, a \$100 payment will be collected at the time of service. This amount is an estimate and will be applied toward my deductible. Any remaining balances after insurance processing will be billed to the insurance subscriber.
- If my insurance company fails to fully compensate Ocean Pediatrics any unpaid balance becomes my sole responsibility. I agree to pay all amounts not covered or paid by a third-party payer within 45 days from the date of service. If I fail to pay within 30 days, from statement date, Ocean Pediatrics has the right to charge my payment card that I have on file with them. In the event Ocean Pediatrics refers my account to an attorney to collect any monies owed to Ocean Pediatrics. Ocean Pediatrics shall be entitled to recover reasonable attorney’s fees and costs of litigation.

\*\*\*I acknowledge that I have received or reviewed a copy of the following: 1) Notice of Privacy Practices and 2) Ocean Pediatrics Office Policies Please initial. \_\_\_\_\_

Parent/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

**Pregnancy and Birth History**

Problems during pregnancy No Yes  
Medications No Yes  
Smoking/Alcohol/Drug No Yes  
Diabetes No Yes  
Illness during pregnancy No Yes  
Other \_\_\_\_\_

Delivery: Vaginal \_\_\_\_\_ Cesarean Section \_\_\_\_\_  
Reason for C/S: \_\_\_\_\_  
Full Term \_\_\_\_\_ Premature # weeks: \_\_\_\_\_  
Birth Weight \_\_\_\_\_ Birth Length \_\_\_\_\_

**Problems immediately after birth:**

Infection No Yes \_\_\_\_\_  
Breathing Difficulty No Yes \_\_\_\_\_  
Jaundice No Yes \_\_\_\_\_  
Home with mother No Yes \_\_\_\_\_  
Other \_\_\_\_\_

**Medical History**

Current Medication(s) \_\_\_\_\_

Medication Allergies \_\_\_\_\_

Food Allergies \_\_\_\_\_

Hospitalizations \_\_\_\_\_

**Previous infections/problems:**

Anemia No Yes  
Asthma No Yes  
Bedwetting No Yes  
Bladder or kidney infection No Yes  
Chicken pox No Yes  
Constipation No Yes  
Convulsions or seizures No Yes  
Ear infection No Yes  
Eczema No Yes  
Hay fever No Yes  
Hearing problems No Yes  
Learning problems No Yes  
Sleep problems No Yes  
Speech No Yes  
Transfusion No Yes  
Vision problems No Yes  
Weight problems No Yes

**Developmental History**

Child was able to do the following at what age:  
Smile \_\_\_\_\_ Sit Alone \_\_\_\_\_  
Roll Over \_\_\_\_\_ First Words \_\_\_\_\_  
Toilet trained \_\_\_\_\_ Crawl \_\_\_\_\_  
Walk alone \_\_\_\_\_

**Family History**

Alcohol or drug problems No Yes \_\_\_\_\_  
Allergies No Yes \_\_\_\_\_  
Asthma No Yes \_\_\_\_\_  
Birth defects No Yes \_\_\_\_\_  
Blood diseases No Yes \_\_\_\_\_  
Blindness No Yes \_\_\_\_\_  
Cancer No Yes \_\_\_\_\_  
Convulsions No Yes \_\_\_\_\_  
Elevated cholesterol/trig No Yes \_\_\_\_\_  
Deafness No Yes \_\_\_\_\_  
Death in childhood -incl. SIDS No Yes \_\_\_\_\_  
Diabetes No Yes \_\_\_\_\_  
Headaches/migraines No Yes \_\_\_\_\_  
Heart defects -incl. congenital No Yes \_\_\_\_\_  
Heart attacks No Yes \_\_\_\_\_  
If yes, at what age? \_\_\_\_\_  
Hip dislocation No Yes \_\_\_\_\_  
Hypertension No Yes \_\_\_\_\_  
Immune deficiency -incl. AIDS No Yes \_\_\_\_\_  
Learning problems No Yes \_\_\_\_\_  
Liver disease No Yes \_\_\_\_\_  
Lung disease No Yes \_\_\_\_\_  
Mental retardation No Yes \_\_\_\_\_  
Psychiatric disorders No Yes \_\_\_\_\_  
Thyroid disease No Yes \_\_\_\_\_  
TB test—positive results No Yes \_\_\_\_\_

**Conditions that run in the family Social History**

Exposure to passive smoke No Yes \_\_\_\_\_  
Smoker in the household No Yes \_\_\_\_\_

Household Parent/Caretaker:  
Name Age Employer  
\_\_\_\_\_

Married Divorced Separated Widowed Other  
Others in the home:  
Name Age Relation to Patient.  
\_\_\_\_\_

Others important in child's life:  
Name Age Relation to Patient.  
\_\_\_\_\_

Completed by: \_\_\_\_\_

Date: \_\_\_\_\_  
This information has been reviewed with the guardian(s)

Provider Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **Ocean Pediatrics Office Policies**

Please check or initial each policy and sign and date at the bottom of the next page to confirm your understanding. If you have any questions, please ask our staff.

### **Deductibles, Co-payments, and Coinsurance**

All applicable copays, coinsurance, and deductible amounts are due at the time of service. If a deductible applies, Ocean Pediatrics will collect an estimated \$100 for the office visit. Any remaining balance will be billed to the guarantor. If your plan includes coinsurance for preventive visits, an estimated patient responsibility amount will be due at the time of service.

### **Coverage Terms**

Your insurance policy is a contract between you and your insurance company. You are responsible for knowing your policy's terms and conditions. Ocean Pediatrics will attempt to verify eligibility and benefits as a courtesy, but we cannot obtain exact payment details until the claim is processed.

### **Outstanding Balances**

Outstanding balances for all family members must be paid before the physician's visit. Ocean Pediatrics reserves the right to refuse non-urgent medical services if balances are not paid in full before the scheduled visit.

### **Insurance Updates**

You are responsible for providing updated insurance information. If charges are denied due to outdated insurance information, the guarantor will be responsible for any unpaid balances.

### **Billing Policy**

Ocean Pediatrics will bill your insurance for all procedures performed at the time of service. Once the Explanation of Benefits and insurance payment are received, your account will be credited. Any remaining patient responsibility will be due upon receipt of a statement or at your next appointment, whichever comes first.

### **Insurance Company Disputes**

It is the plan holder's responsibility to negotiate payments with their insurance company. Ocean Pediatrics bills your insurance as a courtesy.

### **Collection Policy**

If payment is not made upon receiving the billing statement, you may be responsible for interest and penalties. Ocean Pediatrics uses an outside collection agency for unpaid debt. If your account goes to collections, you will be responsible for attorney fees, interest, and penalties. Ocean Pediatrics cannot remove an account from collections once it has been sent. If any family member is sent to collections, the entire family will be discharged from the practice.

### **Financial Hardship**

If you encounter financial hardship, Ocean Pediatrics will consider a payment arrangement.

### **Walk-ins**

Ocean Pediatrics discourages walk-in appointments as we are better prepared to serve you with advanced notice. If a patient arrives without an appointment, we will triage the situation to determine if urgent care is needed. We will do our best to accommodate the patient in our schedule. A \$45.00 walk-in fee will be billed to your insurance. This fee is your responsibility if the insurance does not cover it in full.

## Ocean Pediatrics Office Policies – continued

### **Check as Form of Payment and Returned Checks**

Checks are not accepted as up-front payment for visits that include vaccines; only cash or credit card will be accepted. A \$35.00 fee will be applied for any returned check to cover the bank charge. If a check is returned, checks will no longer be accepted as payment, and only cash or credit will be accepted.

### **After hours and weekends**

A \$45.00 after hour/weekend fee will be billed to your insurance as a courtesy. Coverage varies by insurance. This fee is your responsibility if the insurance does not cover it in full.

### **Normal Office Hours**

(Last visit is scheduled 15 minutes prior to close)

Monday-Friday: 8:00am to 5:00pm

### **After Hours and Weekend Hours**

(Last visit is scheduled 15 minutes prior to close)

Monday-Thursday: 5:00pm-5:45pm

### **No Shows and Cancellations**

If an appointment is missed or not cancelled 24 hours in advance, a \$50 fee will be applied to the patient's account. This fee is not covered by insurance and will not be billed to insurance.

### **Copy of Medical Records**

A written request must be received before the release of each medical record. Ocean Pediatrics charges a \$20.00 clerical fee for each patient's medical records. We have 14 days from the time of the written request and payment in full to provide the records.

### **Vaccine Policy**

Ocean Pediatrics strongly advocates for vaccinating children to prevent diseases. We only accept patients who are vaccinated. If you choose not to vaccinate your child, we recommend finding another pediatric group that aligns with your preferences.

### **Authorization to Treat a Minor**

Ocean Pediatrics cannot treat any minor (under 18) without a parent or legal guardian present. A minor may be treated in the presence of an adult other than the parent or legal guardian with proper written consent.

Patient Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_

Patient Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_

Patient Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_

By my signature below, I state that I have read and understand the policies of Ocean Pediatrics.

SIGNATURE \_\_\_\_\_ DATE: \_\_\_\_\_

*Account #:* \_\_\_\_\_

## Ocean Pediatrics Payment Card on File Agreement

Dear Parent or Guardian,

To streamline our collection process, we ask you to provide a payment card to be securely held on file. Accepted payment cards include debit, credit, FSA, HSA, or HRA cards. Rest assured, your payment card information is stored securely by an encrypted merchant service, and Ocean Pediatrics only has access to the last four digits of your card.

You will have ample time to review and question your insurance company's determination of benefits. If you decline to provide a payment card on file and your account becomes delinquent, a payment card on file will become mandatory.

**Please note:** It is your responsibility to update any expired cards on file to ensure uninterrupted service.

I authorize Ocean Pediatrics to charge the payment card on file for outstanding patient balances for the following patients:

Patient Name: \_\_\_\_\_ D.O.B \_\_\_\_\_

Patient Name: \_\_\_\_\_ D.O.B \_\_\_\_\_

Patient Name: \_\_\_\_\_ D.O.B \_\_\_\_\_

Patient Name: \_\_\_\_\_ D.O.B \_\_\_\_\_

Last 4 Digits of payment card: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

*Account #:* \_\_\_\_\_

**Authorization for Ocean Pediatrics to Release Test Results for Patients Under 18 Years of Age**

To efficiently communicate lab results, test results, and other important information, Ocean Pediatrics requests that you provide secure telephone number(s) where our staff can leave messages regarding test results. This will help prevent delays in conveying pertinent information about your child. If you have not received lab or test results from Ocean Pediatrics, please contact our office.

I, (parent/guardian) \_\_\_\_\_, give Ocean Pediatrics permission to leave messages regarding my children results on the numbers listed below.

Primary Contact Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Secondary Contact Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Account #:* \_\_\_\_\_