



NEW PATIENT PACKET

*** If Children have differing parents, addresses or insurance please fill out an individual packet

Child #1:

First Name: _____ Middle Initial: _____ Last Name: _____
DOB: ____/____/____ Sex: _____ Mobile # (>14yr) _____
Languages spoken: _____ Ethnicity: Hispanic Non-Hispanic Other
Race: _____ Primary Physician: _____

Child #2:

First Name: _____ Middle Initial: _____ Last Name: _____
DOB: ____/____/____ Sex: _____ Mobile # (>14yr) _____
Languages spoken: _____ Ethnicity: Hispanic Non-Hispanic Other
Race: _____ Primary Physician: _____

Child #3:

First Name: _____ Middle Initial: _____ Last Name: _____
DOB: ____/____/____ Sex: _____ Mobile # (>14yr) _____
Languages spoken: _____ Ethnicity: Hispanic Non-Hispanic Other:
Race: _____ Primary Physician: _____

Child #4:

First Name: _____ Middle Initial: _____ Last Name: _____
DOB: ____/____/____ Sex: _____ Mobile # (>14yr) _____
Languages spoken: _____ Ethnicity: Hispanic Non-Hispanic Other
Race: _____ Primary Physician: _____

Guardian #1 information:

First and Last Name: _____ DOB: _____ Sex: _____
SS# _____ - _____ - _____ Phone#: _____ Relation: _____
Email: _____
Address: _____

Resides With? Yes No

Custody: Other: _____

If exclusive or None please provide court orders*

Guardian #2 information: (If applicable)

First and Last Name: _____ DOB: _____ Sex: _____
SS# _____ Phone # _____ Relation: _____
Email: _____

Resides With? Yes No

Custody: _____

If exclusive or None please provide court orders*

Are parents: _____

Other/additional information: _____

Living arrangements: _____

Other/additional information: _____

Preferred Pharmacy name and location: _____

CONSENT FOR EXAMINATION, MEDICAL TREATMENT AND CONDITIONS OF EXAMINATION

I hereby authorize the following people to bring my child(ren) to appointments without a parent or guardian present. I authorize them to consent to all examinations, tests, procedures, and treatments deemed necessary by the provider. The providers may discuss diagnosis or treatments with the authorized person(s) listed below. I realize that the practice of medicine is not an exact science, and I acknowledge that no guarantees have been made to me as to the result of treatments or examination in this pediatric practice.

| Full Name | Relationship to Patient | Phone Number |
|------------------|--------------------------------|---------------------|
| | | |
| | | |

| Emergency Contact | Relationship to Patient | Phone Number |
|--------------------------|--------------------------------|---------------------|
| | | |

INFORMATION CONCERNING FILING A CLAIM WITH YOUR INSURANCE COMPANY

If we participate with your primary insurance, Ocean Pediatrics. will gladly file a claim for you. We will allow your insurance company up to 45 days from the date of service to pay the claim. If your company fails to fully compensate Ocean Pediatrics within this period, any unpaid balance becomes your sole responsibility.

AUTHORIZATION TO FILE INSURANCE CLAIMS AND RELEASE MEDICAL INFORMATION

- I authorize Ocean Pediatrics to file insurance claims for services and supplies provided to my child(ren).
- I authorize Ocean Pediatrics to release my child(ren)'s medical and billing information to referring or consulting physicians and to the patient’s insurance company. This information may be transmitted electronically.
- I authorize that all third-party benefits payable to me be paid directly to Ocean Pediatrics.
- I assign to Ocean Pediatrics all payments for medical services and supplies provided to my dependent child(ren). I understand that I am financially responsible to Ocean Pediatrics for the above-named patient(s).

AGREEMENT TO POINT OF SERVICE CO-PAYMENTS, DEDUCTIBLES, NON-COVERED OR NON-PAID SERVICES, AND GUARANTEE OF PAYMENT

- I understand that Ocean Pediatrics cannot bill for co-payments. Any payments or payments for non-covered services are due at the time of medical services being provided. I acknowledge that the above information is correct and that I am responsible for the balance on my account for any services not covered or not paid for by my insurance plan.
- I understand that if my insurance plan has a deductible amount, a \$100 payment will be collected at the time of service. This amount is an estimate and will be applied toward my deductible. Any remaining balances after insurance processing will be billed to the insurance subscriber.
- If my insurance company fails to fully compensate Ocean Pediatrics any unpaid balance becomes my sole responsibility. I agree to pay all amounts not covered or paid by a third-party payer within 45 days from the date of service. If I fail to pay within 30 days, from statement date, Ocean Pediatrics has the right to charge my payment card that I have on file with them. In the event Ocean Pediatrics refers my account to an attorney to collect any monies owed to Ocean Pediatrics. Ocean Pediatrics shall be entitled to recover reasonable attorney’s fees and costs of litigation.

***I acknowledge that I have received or reviewed a copy of the following: 1) Notice of Privacy Practices and 2) Ocean Pediatrics Office Policies Please initial. _____

Parent/Guardian Signature _____ Date _____

Pregnancy and Birth History

Problems during pregnancy _____

Medications _____

Smoking/Alcohol/Drug _____

Diabetes _____

Illness during pregnancy _____

Other _____

Delivery: Vaginal _____ Cesarean Section _____

Reason for C/S: _____

Full Term _____ Premature # weeks: _____

Birth Weight _____ Birth Length _____

Problems immediately after birth:

Infection _____

Breathing Difficulty _____

Jaundice _____

Home with mother _____

Other _____

Medical History

Current Medication(s) _____

Medication Allergies _____

Food Allergies _____

Hospitalizations _____

Previous infections/problems:

Anemia _____

Asthma _____

Bedwetting _____

Bladder or kidney infection _____

Chicken pox _____

Constipation _____

Convulsions or seizures _____

Ear infection _____

Eczema _____

Hay fever _____

Hearing problems _____

Learning problems _____

Sleep problems _____

Speech _____

Transfusion _____

Vision problems _____

Weight problems _____

Developmental History

Child was able to do the following at what age:

Smile _____ Sit Alone _____

Roll Over _____ First Words _____

Toilet trained _____ Crawl _____

Walk alone _____

Family History

Alcohol or drug problems _____

Allergies _____

Asthma _____

Birth defects _____

Blood diseases _____

Blindness _____

Cancer _____

Convulsions _____

Elevated cholesterol/trig _____

Deafness _____

Death in childhood -incl. AIDS _____

Diabetes _____

Headaches/migraines _____

Heart defects -incl. congenital _____

Heart attacks _____

If yes, at what age? _____

Hip dislocation _____

Hypertension _____

Immune deficiency -incl. AIDS _____

Learning problems _____

Liver disease _____

Lung disease _____

Psychiatric disorders _____

Thyroid disease _____

TB test—positive results _____

Conditions that run in the family Social History

Exposure to passive smoke _____

Smoker in the household _____

Household Parent/Caretaker:

Name _____ Age _____ Employer _____

Married _____ Divorced _____ Separated _____ Widowed _____ Other _____

Others in the home:

Name _____ Age _____ Relation to Patient. _____

Others important in child's life:

Name _____ Age _____ Relation to Patient. _____

Completed by: _____

Date: _____

This information has been reviewed with the guardian(s)

Provider Signature: _____ Date: _____

Ocean Pediatrics Office Policies

Please check or initial each policy and sign and date at the bottom of the next page to confirm your understanding. If you have any questions, please ask our staff.

Deductibles, Co-payments, and Coinsurance

All applicable copays, coinsurance, and deductible amounts are due at the time of service. If a deductible applies, Ocean Pediatrics will collect an estimated \$100 for the office visit. Any remaining balance will be billed to the guarantor. If your plan includes coinsurance for preventive visits, an estimated patient responsibility amount will be due at the time of service.

Coverage Terms

Your insurance policy is a contract between you and your insurance company. You are responsible for knowing your policy's terms and conditions. Ocean Pediatrics will attempt to verify eligibility and benefits as a courtesy, but we cannot obtain exact payment details until the claim is processed.

Outstanding Balances

Outstanding balances for all family members must be paid before the physician's visit. Ocean Pediatrics reserves the right to refuse non-urgent medical services if balances are not paid in full before the scheduled visit.

Insurance Updates

You are responsible for providing updated insurance information. If charges are denied due to outdated insurance information, the guarantor will be responsible for any unpaid balances.

Billing Policy

Ocean Pediatrics will bill your insurance for all procedures performed at the time of service. Once the Explanation of Benefits and insurance payment are received, your account will be credited. Any remaining patient responsibility will be due upon receipt of a statement or at your next appointment, whichever comes first.

Insurance Company Disputes

It is the plan holder's responsibility to negotiate payments with their insurance company. Ocean Pediatrics bills your insurance as a courtesy.

Collection Policy

If payment is not made upon receiving the billing statement, you may be responsible for interest and penalties. Ocean Pediatrics uses an outside collection agency for unpaid debt. If your account goes to collections, you will be responsible for attorney fees, interest, and penalties. Ocean Pediatrics cannot remove an account from collections once it has been sent. If any family member is sent to collections, the entire family will be discharged from the practice.

Financial Hardship

If you encounter financial hardship, Ocean Pediatrics will consider a payment arrangement.

Walk-ins

Ocean Pediatrics discourages walk-in appointments as we are better prepared to serve you with advanced notice. If a patient arrives without an appointment, we will triage the situation to determine if urgent care is needed. We will do our best to accommodate the patient in our schedule. A \$45.00 walk-in fee will be billed to your insurance. This fee is your responsibility if the insurance does not cover it in full.

Ocean Pediatrics Office Policies – continued

Accepted Payment Methods

Ocean Pediatrics accepts payments via debit or credit cards only. We accept all major credit card providers including Visa, MasterCard, American Express and Discover.

After hours

A \$45.00 after hour/weekend fee will be billed to your insurance as a courtesy. Coverage varies by insurance. This fee is your responsibility if the insurance does not cover it in full. Our last appointment is scheduled 15 minutes prior to close.

Office Hours

Monday-Friday: 9am-5pm

No Shows and Cancellations

If an appointment is missed or not canceled 24 hours in advance, a \$50 fee will be applied to the patient’s account. This fee is not covered by insurance and will not be billed to insurance.

Copy of Medical Records

Ocean Pediatrics has 14 days from the time of the written request to provide the records. An applicable administrative fee may be applied.

Vaccine Policy

At Ocean Pediatrics we believe in the importance of vaccinations to protect children from preventable diseases. To ensure the health and safety of all our patients, we require that all children in our care are vaccinated. If you prefer not to vaccinate your child, we kindly ask that you seek another pediatric practice that better aligns with your preferences.

Authorization to Treat a Minor

Ocean Pediatrics cannot treat any minor (under 18) without a parent or legal guardian present. A minor may be treated in the presence of an adult other than the parent or legal guardian with proper written consent.

Patient Name: _____ D.O.B. _____

Patient Name: _____ D.O.B. _____

Patient Name: _____ D.O.B. _____

By my signature below, I state that I have read and understand the policies of Ocean Pediatrics.

SIGNATURE _____ DATE: _____

Account #: _____

Ocean Pediatrics Payment Card on File Agreement

Dear Parent or Guardian,

To streamline our collection process, we ask you to provide a payment card to be securely held on file. Accepted payment cards include debit, credit, FSA, HSA, or HRA cards. Rest assured, your payment card information is stored securely by an encrypted merchant service, and Ocean Pediatrics only has access to the last four digits of your card.

You will have ample time to review and question your insurance company's determination of benefits. If you decline to provide a payment card on file and your account becomes delinquent, a payment card on file will become mandatory.

Please note: It is your responsibility to update any expired cards on file to ensure uninterrupted service.

I authorize Ocean Pediatrics to charge the payment card on file for outstanding patient balances for the following patients:

Patient Name: _____ D.O.B _____

Patient Name: _____ D.O.B _____

Patient Name: _____ D.O.B _____

Patient Name: _____ D.O.B _____

Last 4 Digits of payment card: _____

Authorized Signature: _____ Date: _____

Printed Name: _____

Account #: _____

Authorization for Ocean Pediatrics to Release Test Results for Patients Under 18 Years of Age

To efficiently communicate lab results, test results, and other important information, Ocean Pediatrics requests that you provide secure telephone number(s) where our staff can leave messages regarding test results. This will help prevent delays in conveying pertinent information about your child. If you have not received lab or test results from Ocean Pediatrics, please contact our office.

I, (parent/guardian) _____, give Ocean Pediatrics permission to leave messages regarding my children results on the numbers listed below.

Primary Contact Name: _____ Phone: (____) _____

Secondary Contact Name: _____ Phone: (____) _____

Signature: _____ Date: _____

Account #: _____